

RMA

RMA Authorization Document All material must be sent to Renovables del Sur facilities **CARRIAGE PAID**. The guarantees do not cover the postage in any case. with a copy of this document. **Shipments that do not meet these requirements will not be accepted.**

Client Data

Company	
Contact	
em@il	
Address	
C.P/ State	
Phone	

Product data

Brand	
Model	
Serial Number	

Purchase Data

Name	
Invoice number	
Purchase date	

Fault description (description will not be accepted as NOT OPERATING)

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Authorization:

Signature:

Date:

Complete the form and send it to soporte@amiganet.es.

You will be assigned an RMA number. Attach the RMA number to the name on the packaging. A copy of the sales invoice is required for warranty verification. You have 30 days to accept and formalize any of the proposed solutions, otherwise the equipment will be destroyed at no cost to the customer and without further notice, after which time the right to claim will be lost. The average repair time is 15 working days.

Upon receipt of the equipment, one of the following situations may occur

- The equipment is working properly, the customer will bear the cost of overhauling the equipment. The cost will be 20€. This service is not considered a warranty service.
- The equipment is irreparable, a new replacement equipment will be offered at a special price indicated in each case.
- The equipment is repairable and a repair estimate will be provided with a minimum cost of 20€ depending on the equipment.
- Destruction of the equipment at no cost to the customer.

***Shipping address: Renovables del Sur, Calle Cartografía Nº20 C.P. 41015 Sevilla Phone: 954318800**